

14 September 2018

Dear valued Verathon customer,

In 2007, Verathon introduced the BladderScan® BVI 9400, thus establishing itself as an integral part of patient care at healthcare facilities around the world. As Verathon continues to bring new BladderScan products on to the market, we have made the decision to carry out a phased discontinuation of sales and support for the BladderScan BVI 9400.

Verathon is committed to making this transition as easy for you as possible. Please see the key dates below regarding your BladderScan BVI 9400.

Verathon will continue to honour any current warranty you have for your BVI 9400. Extended warranty sales will be offered with expiration dates not exceeding the end of service and support date. Your Verathon representative is available to assist you in determining the best course of action for you and your team.

Date	Programme Activity
14 September 2018	Discontinuation of BladderScan BVI 9400 announced
30 April 2019	End of new BladderScan BVI 9400 sales
30 April 2024	End of BladderScan BVI 9400 service and support End of BladderScan BVI 9400 warranty repairs and replacements End of BladderScan BVI 9400 non-warranty repairs and replacements

For more information on the phased discontinuation of the BVI 9400, details of your comprehensive warranty plan, or for assistance in understanding available upgrade and service options, please contact your local Verathon representative or Customer Care at **+31 20 210 3091** or e-mail **CustomerCareEU@verathon.com**.

At Verathon, we are proud to be able to partner with healthcare providers like you worldwide, and look forward to continuing that partnership in the years to come.

Yours sincerely,



Sven Powilleit  
Director, Product Management & Strategic Marketing  
Verathon Imaging and Scanning Solutions



BVI 9400  
console and probe